

# **Individual budgets as one means of user control**

## **Experiences from the Netherlands**

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## **Individual budgets in the Netherlands**

- Education: financial budget for extra assistance at mainstream school or for special school ('back pack').
- Care: *Personal Budget Regulation* for care and personal support by Exceptional Medical Expenses Act (AWBZ) and Social Support Act (Wmo)

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## Increase of personal budgets AWBZ/Wmo

(Ministry VWS, 2007)

Year	2003	2004	2005	2006	2007
Budget holders	62.500	69.500	80.500	95.000	> 120.000
Increase	25,0%	11,2%	15,8%	18,1%	> 26,0%
Monthly increase	1.042	583	917	1.208	2.200
Costs (million euros)	635	764	922	1.136	± 1.455

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## Division budget holders into sectors

(Ministry VWS, 2007)

	2003-2006	2007
Somatic/psycho geriatric	70%	47%
Intellectual disability	14%	19%
Physical disability	6%	5%
Sensory disability	3%	3%
Psychosocial	6%	4%
Psychiatric	15%	36%

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## Procedure of the regulation

1. You apply to the Care Indication Determination centre (CIZ) for an indication
2. The CIZ determines how much care you need
3. You make a choice between care in kind and PGB (or combination)
4. The care liaison office allocates a PGB
5. The care liaison office pays the PGB into your bank account
6. You purchase care
7. You account for your expenditure
8. You pay unspent money back to the care liaison office

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## Good practise

*Elsa Tempelman*

Multiple complex and visual disabled child, 13 years old, staying at home and living with her family. Willie Tempelman (mother) built up a company of professionals.



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## Reflection

- Research results show: satisfaction among budget holders about opportunity for personal influence
- Strong rise of people who wants to have PGB => problem for policy
- Bottlenecks:
  - => Administrative burden, especially in case of complex needs (persons with multiple disabilities) => advantage for persons with highly educated parents
  - => New financial system
- Wishes for the future:
  - => Continuation of the regulation (= stimulus for personalized services and for small-scaled and creatively organised care and support)
  - => No limit of macro budget
  - => Simplicity in administrative design (one participation budget)

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